

## DAFTAR PUSTAKA

- Amir, M. T. (2017). *Perilaku Organisasi*. Jakarta: Kencana Prenada Media Group.
- \_\_\_\_\_, & Standen, P. (2012). Employee Resilience in Organizations: Development of a new scale. *The 26th Australian New Zealand Academy of Management Conference*.
- \_\_\_\_\_. (2015). High-quality connection: Implikasinya pada kapasitas resiliensi. *Laporan Penelitian Universitas Bakrie*.
- Avey, J., Avolio, B., & Luthans, F. (2011). Experimentally Analyzing The Impact of Leader Positivity on Follower Positivy and Performance. *The Leadership Quarterly*.
- Batson, C. D., Early, S., & Salvarani, G. (1997). Perspective taking: Imagining How Another Feels Versus Imaging How You Would Feel. *Personality and Psychological Bulletin*.
- Baumeister, R. F., Bratslavsky, E., Finkenauer, C., & Vohs, K. D. (2001). Bad is stronger than good. *Review of General Psychological*.
- Boyatzis, R. E., Smith, M. L., & Alim, J. B. (2012). Coaching With Compassio: Inspiring Health, Well-Being, and Development in Organization. *The Journal of Applied Behavioural Science*.
- \_\_\_\_\_, Smith, M. L., & Blaize, N. (2006). Developing Sustainable Leaders thorough Coaching and Compassion. *Academy of Management Learning & Education*.
- Budiharto, S. (2016). Pengembangan Kepemimpinan Otentik Konseptualisasi Pengukuran dan Implementasi. *Kepemimpinan Otentik*.
- Bungin, M. B. (2011). *Penelitian Kualitatif Komunikasi, Ekonomi, Kebijakan Publik dan Ilmu Sosial Lainnya*. Jakarta: Pranada Media Group.
- Cameron, K. (2008). *Positive Strategies Leadership for Extra Ordinary Performance*. San Fransisco: Berrett-Koehler Publisher, Inc.
- \_\_\_\_\_, Kim, M. U., & Quinn, R. E. (2003). *Positive Organizational Scholarship*. San Francisco: Berret-Koehler.

- Carmeli, A., Brueller, D., & Dutton, J. E. (2009). Learning Behaviours in the Workplace: The Role of High-quality Interpersonal Relationships and Psychological safety. *System Research and Behavioural Science*.
- Clifton, D. (2000). Positive Management: New Perspective on Leadership and Employee Well-Being . *The Psychologist-Manager Journal*.
- Csikszentmihalyi, M. (2014). *Flow and the Foundations of Positive Psychology: The Collected Works of Mihaly Csikszentmihalyi*. Claremont, CA: Springer Science+Business Media Dordrecht.
- Dutton, J. E. (2003). *Energizing Your Workplace: Building and Sustaining High Quality Relationship at Work*. San Francisco: Jossey-Bass.
- \_\_\_\_\_, & Heaphy, E. D. (2003). The Power of High-Quality Connection.
- \_\_\_\_\_, & Riggins, B. R. (2007). *Exploring Positive Relationship at Work*. Mahwah, New Jersey: Lawrence Erlbaum Associate.
- \_\_\_\_\_, Frost, P. J., Worline, M. C., & Lilius, J. M. (2002). Leading in Times of Trauma. *Harvard Business Review*.
- \_\_\_\_\_, Worline, M. C., Frost, P. J., & Lilius, J. (2006). Explaining Compassion Organizing . *Administrative Science Quarterly*.
- Finkelman, J., Gorjian, N., & Andony, T. (2016). Effects of Positive Leadership and Flow on Employee Well-Being through the PERMA Lens. *Psychiatry and Behavioral Sciences*.
- Goetz, L. J., Keltner, D., & Thomas, E. -S. (2010). Compassion: An Evolutionary Analysis and Empirical Review. *Psychological Bulletin*.
- Herdiansyah, H. (2010). *Metodologi Penelitian Kualitatif*. Jakarta: Penerbit Salemba Humanika.
- Kanov, J. M., Maitlis, S., Worline, M. C., Dutton, J. E., Frost, P. J., & Lilius, J. M. (2004). Compassion in Organizational Life. *American Behavioral Scientist*.
- Kartono, K. (2011). *Pemimpin dan Kepemimpinan*. Jakarta: PT. Raja Grafindo Persada.
- Kelloway, E., Turner, N., Barling, J., & Loughlin, C. (2012). Transformational Leadership and Employee Psychological Well-being: The Mediating Role of Employee Trust in Leadership. *Work & Stress*.

- \_\_\_\_\_, Weigand, H., McKee, M., & Das, H. (2013). Positive Leadership and Employee Well-Being. *Journal of Leadership & Organizational Studies*.
- Koestner, R., Franz, C., & Weinberger, J. (1990). The Family Origins of emphatic concern: A 26-year Longitudinal Study. *Journal of Personality and Social Psychology*.
- Lilius, J. M., Worline, M. C., Maitlis, S., Kanov, J., Dutton, J. E., & Frost, P. (2008). The Contours and Consequences of compassion at work. *Journal of Organizational Behaviour*.
- Losada, M., & Heaphy, E. (2004). The Role of Positivity and Connectivity in The Performance of Business Teams a Nonlinear Dynamics Model. *American Behavioral Scientist*.
- Miles, M. B., Huberman, A. M., & Saldana, J. (2014). *Qualitative Data Analysis: A Methods Sourcebook 3rd Edition*. United States of America: Sage Publications, Inc.
- Patton, M. Q. (2015). *Qualitative Research & Evaluation Methods Fourth Edition*. United States of America: SAGE Publications, Inc.
- Powley, E. H. (2005). *Connective Capacity in Organization Crisis: Mechanism of Organizational Resilience*. Cleveland, OH: Unpublished doctoral dissertation .
- Quinn, R. W., & Dutton, J. E. (2005). Coordination as Energy in-Conversation. *Academy of Management Review*.
- Reis, H. T. (2001). Relationship Experience and Emotional Well being . *Emotion, Social Relationship and Health*.
- Sidiq, F. (2018, February Sunday). *bisnis.com*. Retrieved June Wednesday, 2018, from finansial.bisnis.com:  
<http://finansial.bisnis.com/read/20180213/215/738397/begini-prospek-industri-asuransi-jiwa-dalam-lima-tahun-ke-depan>
- Sugiyono. (2012). *Memahami Penelitian Kualitatif*. Bandung: Alfabeta.
- Woolley, L., Caza, A., & Levy, L. (2011). Authentic Leadership and Follower Development: Psychological Capital, Positvity Work Climate, and Gender. *Journal of Leadership & Organizational Studies*.
- Yukl, G. (2010). *Kepemimpinan dalam Organisasi Edisi 5*. Indonesia: PT Indeks.

Zikmund, W. G., Babin, B. J., Carr, J. C., & Griffin, M. (2009). *Business Research Methods 8th Edition*. Australia: South-Western Collage Pub.

Zurich, C. I. (2010). *Zurich Tool Kit*. Switzerland: Zurich Insurance Company Ltd.

