FACTORS AFFECTING UNCOMMITTED EMPLOYEES AT THE IRAQI PUBLIC CIGARETTES PRODUCER: CASE STUDY



Omar Muayad Najeeb Al-Obaidi

(1161901049)

This research was submitted to complete the requirements for a Bachelor degree of Management

Supervisor: Dr. M. Taufiq Amir

University of Bakrie Jakarta 2018

DECLARATION

I certify that the research (Factors Affecting Uncommitted Employees at the Iraqi Public Cigarettes Producer: Case Study) has been done with my own effort and personal work. The quotations I mentioned in the research references.



Omar Muayad Najeeb Al – Obaidi

Student Id: 1161901049 Passport number: A11893249

Date: 28/8/2018

Address: Taman Razuna, Jakarta Telephone number: +6 01111111985 E-mail: omer_alobaidi@yahoo.com

HALAMAN PENGESAHAN

Tugas Akhir ini diajukan oleh:

Nama

: Omar Muayad Najeeb

NIM

: 1161901049

Program Studi

: Manajmen

Fakultas

: Ekonomi dan Ilmu Sosial

Judul Skripsi : FACTORS AFFECTING UNCOMMITTED EMPLOYEES AT THE IRAQI PUBLIC CIGARETTES PRODUCER

Telah berhasil dipertahankan di hadapan Dewan Penguji dan diterima sebagai bagian persyaratan

yang diperlukan untuk memperoleh gelar Sarjana manajmen, pada

Program Studi Manajmen, Fakultas Ekonomi dan Ilmu

Sosial, Universitas Bakrie

DEWAN PENGUJI

Pembimbing

: Dr. Mohammed Taufiq Amir, SE., MM., Ph.D

Penguji 1

: Dr. Dudi Rudianto, SE, M.Si

Penguji 2

: Anon Kuswardono, SE., MBA

Ditetapkan di : Jakarta

Tanggal

: 23 Agustus 2018

DEDICATION

I dedicate this modest work to every Iraqi student; who has not completed his study

Or delayed in his studies due to the difficult circumstances and challenges in Iraq.

I dedicated to every Iraqi who was obligate to leave his country,

Suffered the conditions of alienation, and the hardships of obtaining residence.

To all of them I say tomorrow the sun will shine

Omar

ACKNOWLEDGMENTS

I thank God Almighty for his kindness and support to me, and for what He has given me from countless yes.

I would like to extend my thanks and appreciation to the University of Bakri; for providing me this unique opportunity to study the bachelor's degree. I especially thanks the Faculty Dean of Economics and Social Science Dr. M. Taufiq Amir the supervisor, who gave me a great support in my studies.

Thanks to all Faculty lecturers and staff who helped me to complete the study and this research.

I would also like to extend my heartfelt gratitude to all of my family, who provided me with all support to complete my studies.

Special thanks to my father, my mother, my brother Muhammad and my sister Zeina, who have done well to educate me and guide me and enlighten my way to success.

May Allah bless you all.

Omar

ABSTRACT

This quantitative research focus on the level of uncommitted employees at "The Iraqi Public Cigarettes Producer", and the factors influencing that phenomenon; In order to identify the major causes and dimensions of the phenomenon. The research used the descriptive analytical approach. The research community was (1864) employees at the main factory site in Baghdad. The researcher chose a stratified sample of (50) employees. For data collection, the researcher designed a questionnaire with three sections according to Likert scale, consists of (30) statements. Data analysis used (SPSS) to get the arithmetical averages. The findings revealed that: Among the five factors of un-committed phenomenon; "Staff are late for work with different excuses, where", which was high at 78%. The main reasons leading to the uncommitted phenomenon were: The level of job dissatisfaction was medium, the major factor was the lack of fairness in giving the incentives 74%. The management control factor was medium; the main item was: "The administration does not care about the presence and departure of employees" at 54%. The relationship between staff and superiors was average, the highest factor was: "the direct manager rarely discusses annual evaluation reports with employees" at 68%, the organizational culture factor was also average, the highest statement was; "work can be postponed" at 80%. The work pressure factor was average, the highest level was; "no suitable facilities available for working" that took 68%. The researcher recommended to amend the system of bonuses in the company, which affects the levels of job satisfaction. The management should intensify supervision and follow-up, accounting for employees who are in default and rewarding good employee.

INDEX

Subject	page Number	_
Declaration	i	_
Dedication	iii	_
Acknowledgments	iv	_
ABSTRACT	V	_
Index	vi	_
CHAPTER ONE: INTRODUCTION	1 – 6	_
Introduction	1	_
Company Background	2	_
Research Problem	3	_
Research Objectives	4	_
Research Questions	4	_
Research Model	5	_
Research Significant	5	_
Search Limits	6	_
Search Terms	6	
CHAPTER TWO: LITERATURE REVIEWS	7 – 11	_
Chapter Introduction		7
Forms of un-committed		7
Arabic Studies		8
English Studies		11
Chapter Summery		11
CHAPTER THREE: METHODOLOGY	1	3 – 15
Research Methodology		13

Data Collection	13
Research Community	14
The Research Sample	14
The Questionnaire	14
Data Analysis	14
Reliability And Stability Of The Questionnaire	15
CHAPTER FOUR: ANALYSIS AND DISCUSSIONS	16 – 28
Analysis of the research sample personal data:	16
Analysis of answers to the first question	18
Analysis of answers to the second question	20
Factor 1: Job Dissatisfaction	21
Factor 2: Administration control	23
Factor 3: Relationship between staff and superiors	25
Factor 4: Organizational culture	26
Factor 5: Work pressure	28
CHAPTER FIVE: CONCLUSION	29 – 31
The Main findings	29
Recommendations	31
References	32
Appendix (A) Questionnaire	32
Appendix (B) Arabic Questionnaire	37

Table Index

Table Number	Table Title	page Number
3.1	Description of the Research Sample	13
3.2	Questionnaire Levels of Paragraphs Approval	14
3.3	Evaluate the results of sample responses	15
4.1	Data of the research sample members	16
4.2	Size of the non-compliance phenomenon	19
4.3	Job dissatisfaction level	21
4.4	Administration control	23
4.5	Relationship between staff and superiors	25
4.6	Organizational culture	26
4.7	Work pressure	28