

## DAFTAR PUSTAKA

- Ainiyah, N. (2025). *Peran MSDM efisiensi transportasi*. Jurnal Bisnis Mahasiswa, 4(1), 34-50. <https://doi.org/10.60036/jbm.619>
- Amaliyah, A. M. (2023). *Analisis kesiapan SDM transportasi Society 5.0*. Jurnal STIAMAK, 2 (1), 45-62. <http://repositori.stiamak.ac.id/id/eprint/421/1>
- Djamaris, A. R. (2023). *Design thinking: Menyelesaikan masalah dengan kreativitas*. Universitas Bakrie. <https://repository.bakrie.ac.id/7760/>
- Gray, D. (2021). *Design thinking in human resource management: A practical guide*. Springer. <https://doi.org/10.1007/978-3-030-85657-0>
- Hikmah, D. (2025). *Inovasi dan kreativitas dalam pengelolaan sumber daya manusia berbasis nilai-nilai Islam*. Jurnal Qosim, 5 (1), 1-15. <https://doi.org/10.47134/qosim.v5i1.1962>
- Lewrick, M., Link, P., & Leifer, L. (2020). *The design thinking toolbox: A guide to mastering the most popular and valuable innovation methods*. John Wiley & Sons. <https://doi.org/10.1002/9781119684956>
- Plattner, H. (Ed.). (2021). *Design thinking research: Translation into practice*. Springer. <https://doi.org/10.1007/978-3-030-62037-0>
- Setyawati, N. (2025). *Pengembangan sumber daya manusia melalui penyusunan rencana kebutuhan pegawai*. Jurnal Riset Manajemen Ekonomi, 5 (1), 45-58. <https://doi.org/10.47134/jrme.v5i1.6797>
- Shie, C., & Riani, E. (2023). *Penerapan metode design thinking dalam membangun aplikasi sumber daya manusia*. Journal of Digital Ecosystem for Natural Sustainability, 3 (1), 1-10. <https://doi.org/10.63643/jodens.v3i1.131>
- Shieh, C. J., & Riani, A. L. (2023). *Human-centered innovation and design thinking in organizational development*. International Journal of Organizational Analysis, ahead-of-print(ahead-of-print). <https://doi.org/10.1108/IJOA-02-2023-3687>
- Sipayung, M. R., Wahyuni, S., & Hermansyah, H. (2025). *Desain UI/UX dengan metode design thinking pada aplikasi absensi dan pengumpulan tugas mahasiswa MBKM di PT OYO Rooms Indonesia*. Jurnal Minfo Polgan, 14 (1), 832-839. <https://doi.org/10.33395/jmp.v14i1.14905>

- Sunarno, Solihin, & Prasetyo, B. (2024). *Strategi pengembangan SDM transportasi udara*. *Jurnal Ilmiah Aviassi*, 5 (2), 43-52. <https://doi.org/10.54388/jia.v5i2.178>
- Uebornickel, F., Jiang, L., Brenner, W., Pukall, B., Naef, T., & Schindlholzer, B. (2020). *Design thinking: The handbook*. World Scientific Publishing. <https://doi.org/10.1142/11329>
- Widodo, A., & Wahyuni, S. (2024). *Design thinking approach in strategic human resource management*. *Journal of Human Resource and Sustainability Studies*, 12(3), 45-60. <https://doi.org/10.4236/jhrss.2024.123004>
- Widodo, A., & Wahyuni, S. (2024). *Penerapan metode design thinking pada sistem manajemen proyek*. *Jurnal Riset Pendidikan Profesi*, 8 (2), 150-165. <https://doi.org/10.37303/jrpp.v8i2.34735>

### **Buku/Ebook**

- Aswathappa, K. (2023). *Human resource management: Text and cases* (10th ed.). McGraw Hill. <https://www.mheducation.co.in/human-resource-management-text-cases-9789355326612-india>
- Brown, T., & Katz, B. (2020). *Change by design: How design thinking transforms organizations*. Harper Business. <https://www.everand.com/book/163569348/Change-by-Design-How-Design-Thinking-Transforms-Organizations-and-Inspires-Innovation>
- Irawan, S. P., Idayati, F., Praskadinata, H. Y. C., Dina, F., Abdurohim, A., Tasriastuti, N. A., Triono, F., Irdhayanti, E., Bisri, T. S., Nurdiah, S., Harapan, E., Koesmono, T. K., Rachmawati, I. A. K., & Saputra, M. A. (2024). *Pengembangan sumber daya manusia yang berkelanjutan: Strategi untuk meningkatkan keterampilan dan kompetensi dalam organisasi*. Eureka Media Aksara. <https://repo.unicimi.ac.id/501/1/24-07-149-EBOOK%20Pengembangan%20SDM%20yang%20Berkelanjutan.pdf>
- Lantana, D. A., & Fauziah, F. (2025). *Design thinking dan inovasi: Strategi kreatif dalam pemecahan masalah*. LPU Universitas Nasional. <https://lpu.unas.ac.id/buku/design-thinking-dan-inovasi-strategi-kreatif-dalam-pemecahan-masalah/>
- Lidwell, W., Holden, K., & Butler, J. (2024). *Universal principles of design: 150 key concepts for resilient solutions*. Rockport Publishers. <https://literal.club/book/universal-principles-of-design-ci3rk>

Noe, R. A., Hollenbeck, J. R., Gerhart, B., & Wright, P. M. (2021). *Human resource management: Gaining a competitive advantage* (11th ed.). McGraw-Hill Education. <https://www.mheducation.com/highered/product/human-resource-management-gaining-competitive-advantage-noe-hollenbeck/M9781260262575.html>

Vianna, M., et al. (2020). *Design thinking: Business innovation*. MJV Press. <https://www.mjvinnovation.com/design-thinking-business-innovation>

### Website

Dam, R. F., & Siang, T. Y. (2021). Design thinking: Get started with empathy. Interaction Design Foundation. Diakses 13 Januari 2026. <https://www.interaction-design.org/literature/article/design-thinking-getting-started-with-empathy>

Kementerian Ketenagakerjaan RI. (2025, Desember 15). *Rencana tenaga kerja nasional 2025-2029*. Diakses 21 Desember 2025. <https://satudata.kemnaker.go.id/>

PT PT XYZ JAKARTA FASE I. (2024). *Laporan tahunan operasional 2024*. Diakses 17 Desember 2025. <https://jakartamrt.co.id/laporan-tahunan/>

PT PT XYZ JAKARTA FASE I. (2025, November 7). *QRIS Tap: Pilihan baru metode pembayaran tiket di seluruh stasiun*. Diakses 20 Desember 2025. <https://jakartamrt.co.id/>

PwC Indonesia. (2024, June 14). *PwC Indonesia facilitates the exploration of solutions to transportation challenges in a smarter, more connected future*. Diakses 3 Januari 2026. <https://www.pwc.com/id/en/media-centre/press-release/2024/english/pwc-indonesia-facilitates-the-exploration-of-solutions-to-transp.htm>