

DAFTAR PUSTAKA

- Arikunto, S. (2010). *Prosedur Penelitian: Suatu Pendekatan Praktek*. Jakarta: Rineka Cipta.
- Bobby, D. (2005). *Studi Kepuasan Pengguna akhir terhadap sistem CORE Banking pada Bank XYZ*. Jakarta: Pascasarjana MTI UI.
- Chien, S.-W., & Tsaur, S.-M. (2007). Investigating the Success of ERP Systems: Case studies in three Taiwanese high-tech industries. *Science Direct*, 783-793.
- DeLone, W. H., & McLean, E. R. (2003). The DeLone and McLean Model of Information Systems Success: A Ten-Year Update. *Journal of Management Information Systems*, 9-30.
- Doll, W. J., & Torkzadeh, G. (1988). The Measurement of End-User Computing Satisfaction. *MIS Quarterly*, 259-274.
- Kurnia, I., Mahendrawati, E., & Ali, A. H. (2012). Model Konseptual Keberhasilan ERP Sebagai Pendekatan Multidimensi Motivasi Bisnis Dan Teknologi, Manfaat, Resiko Serta Faktor Kunci Kesuksesan. *Jurnal Sistem Informasi Volume 4 Nomer 3*, 158.
- Kurniawan, A. (2010). *Belajar Mudah SPSS untuk Pemula*. Yogyakarta: MediaKom.
- Laudon, K. C., & Laudon, J. P. (2012). *Management Information Systems: Managing the Digital Firm*. Boston: Prentice Hall.
- Little, A., & Best, P. J. (2003). A Framework for Separation of Duties in an SAP R/3 Environment. *Managerial Auditing Journal* , 12.
- Permatawati, N. Y. (2011). *Analisa Kepuasan Pengguna Sistem Informasi Pasca Merger: Studi Kasus PT Bank UOB Buana dan PT Bank UOB Indonesia*. Jakarta: Program Studi Magister Teknologi Informasi Fasilkom UI.
- SAP. (2012). *SAP Module Overview*. Retrieved March 28, 2014, from SAP-ERP: <http://www.sap-erp.com/general/sap-module-overview.html>
- SAP. (n.d.). *ABAP Programming*. Retrieved July 25, 2014, from Help SAP Web site:

https://help.sap.com/saphelp_47x200/helpdata/en/d3/2e974d35c511d1829f000e829fbfe/frameset.htm

- Sedera, D., & Tan, F. T. (2005). User Satisfaction: An Overarching Measure of Enterprise System. *Pacific Asia Conference on Information System*, 963-976.
- Sekaran, U., & Bougie, R. (2010). *Research Methods for Business, 5th Edition*. United Kingdom: John Wiley & Sons Ltd.
- Shang, S., & Seddon, P. B. (2000). A Comprehensive Framework for Classifying the Benefits of ERP Systems. *Proceeding of Americas Conference on Information Systems.*, 1006.
- Somers, T. M., Nelson, K., & Karimi, J. (2003). Confirmatory Factor Analysis of the End-User Computing Satisfaction Instrument: Replication within an ERP Domain. *Decision Sciences*, 595-621.
- Umble, E. J., Haft, R. R., & Umble, M. M. (2003). Enterprise Resource Planning: Implementation Procedures and Critical Success Factors. *European Journal of Operational Research*, 241-257.
- Valacich, J., & Schneider, C. (2010). *Information System Today: Managing in the Digital Word*. New Jersey: Pearson Prentice Hall.
- Wagner, B., & Monk, E. (2012). *Concepts in Enterprise Resource Planning*. Boston: Course Technology, Cengage Learning.
- Wahyuni, H. S. (2013). *Analisis Kepuasan Pengguna Akhir terhadap Penerapan Sistem Aplikasi Pelayanan Kepegawaian (SAPK): Studi Kasus Badan Kepegawaian Negara*. Jakarta: Program Studi Magister Teknologi Informasi Fasilkom UI.
- Ward, J., & Peppard, J. (2002). *Strategic Planning for Information Systems*. West Sussex: John Wiley & Sons, LTD.
- XYZ, P. (2013). *Company Profile PT XYZ*. Jakarta: PT XYZ.