

## BIBLIOGRAPHY

- ADP. (2012). White Paper: Employee Engagement- Are They the Same Thing ?, 1–11.
- Aktas, E., Cicek, I., & Kiyak, M. (2011). The Effect of Organizational Culture On Organizational Efficiency: The Moderating Role Of Organizational Environment and CEO Values. *Prodia Social and Behavioral Sciences*, 24, 1560–1573. <https://doi.org/10.1016/j.sbspro.2011.09.092>
- Alvesson, M. (2012). *Understanding Organizational Culture*. SAGE Publications.
- Amstrong, M. (2009). *Armstrong ' S Handbook of Human Resource Management Practice* (11th ed.). London and Philadelphia: Kogan Page.
- Baihaqi, M. F. (2010). Pengaruh Gaya Kepemimpinan Terhadap Kepuasan Kerja dan Kinerja dengan Komitmen Organisasi Sebagai Variabel Intervening ( Studi Pada PT. Yudhistira Ghalia Indonesia Area Yogyakarta ).
- Belias, D., & Kaustelios, A. (2014). Organizational culture and job satisfaction: A Review. *International Review of Management and Marketing*, 4(2), 132–149. <https://doi.org/10.1108/0885862031047313>
- Brace, I. (2018). *Questionnaire Design: How to Plan, Structure and Write Survey Material for Effective Market Research*. Kogan Page.
- Brahmasari, I. A., & Suprayetno, A. (2008). Pengaruh Motivasi Kerja, Kepemimpinan dan Budaya Organisasi Terhadap Kepuasan Kerja Karyawan serta Dampaknya pada Kinerja Perusahaan (Studi kasus pada PT. Pei Hai International Wiratama Indonesia). *Jurnal Manajemen Dan Kewirausahaan*, 10(2), pp.124-135. <https://doi.org/10.9744/jmk.10.2.pp.124-135>
- Cameron, K. S., & Quinn, R. E. (2006). *Diagnosing and Changing Organizational Culture*. San Fransisco: Jossey - Bass (A Wiley Imprint).
- Collins, J., & Porras, J. I. (2000). *Built to Last: Successful Habits of Visionary*

Companies. New York: Harper Business.

Crabtree, S. (2004). Getting Personal in the Workplace. Retrieved May 3, 2018, from <http://news.gallup.com/businessjournal/11956/getting-personal-workplace.aspx>

Creswell, J. W. (2009). Research Design: Qualitative, Quantitative and Mixed Approaches (3rd Edition). Research Design: Qualitative, Quantitative, and Mixed Methods Approaches. <https://doi.org/10.2307/1523157>

Doe, J. (n.d.). The Engaging Leader Report, 1–9.

Drew, C. J., Hardman, M. L., & Hosp, J. L. (2008). The Research Process. Designing and Conducting Research in Education, 1–51. <https://doi.org/10.1002/9781119990413.ch1>

Employee Engagement: Program yang Membahagiakan. (2017). Stabilitas Magazine, (April).

Gatsi, J. G., & Gadzo, S. G. (2016). Introduction to Quantitative Methods in Business. Xlibris UK.

Gibson, J. L., Ivancevich, J. M., James H. Donnelly, J., & Konopaske, R. (2014). Organizations - Behavior, Structurem Processes. Igarss 2014. <https://doi.org/10.1007/s13398-014-0173-7.2>

Giovanni, A., & Hendrika, L. (2014). Studi Kausal Mengenai Pengaruh Budaya Organisasi dan Komunikasi Organisasi Terhadap Employee Engagement di Hotel Sheraton Surabaya., (2007), 1–11.

Goleman, D. (2000). Leadership That Gets Results. Harvard Business Review.

Greenberg, J., & Baron, R. A. (2008). Behavior in Organizations. Pearson Prentice Hall.

Hite, B. (2008). Employers Rethink How They Give Feedback. The Wall Street Journal.

- Ifle, T. M. (2016). Penelitian Tentang Employee Engagement. Retrieved April 13, 2018, from <https://www.tommCIFLE.com/penelitian-tentang-employee-engagement/>
- Ilies, R., & Judge, T. A. (2004). An experience-sampling measure of job satisfaction and its relationships with affectivity, mood at work, job beliefs, and general job satisfaction, 13(3), 367–389. <https://doi.org/10.1080/13594320444000137>
- Jusoh, M., Simun, M., & Choy Chong, S. (2011). Expectation gaps, job satisfaction, and organizational commitment of fresh graduates. *Education + Training*, 53(6), 515–530. <https://doi.org/10.1108/00400911111159476>
- Kahn, W. A. (1990). Psychological Conditions of Personal Engagement and Disengagement at Work. *The Academy of Management Journal*, 33(4), 692–724.
- Kondalkar, V. G. (2007). *Organizational Behaviour*. New Age International (P) Limited, Publishers. <https://doi.org/10.4324/9780203765326>
- Kreitner, R., & Kinicki, A. (2008). *Organizational Behavior*. McGraw-Hill/Irwin.
- Kusuma, T. C., & Prasetya, A. (2017). Penerapan Strategi Employer Branding dan Employee Value Proposition untuk Menciptakan Employee Engagement (Studi Pada PT Bank Central Asia Tbk). *Jurnal Administrasi Bisnis*, 50(5), 143–151.
- Lewiuci, P. G., & Mustamu, R. H. (2016). Pengaruh Employee Engagement Terhadap Kinerja Karyawan Produsen Senapan Angin. *Agora*, 4(2), 101–107.
- Lockwood, N. R. (2007). *Leveraging Employee Engagement for Competitive Advantage: Society For Human Resource Management*.
- Lokkesmoe, K. J. (2009). *A Grounded Theory Study of Effective Global Leadership Development Strategies: Perspectives From Brazil, India, And Nigeria*.

- Loquercio, D. (2006). Turnover and retention : General summary prepared by. People in Aid, (January).
- Martinez, C. . (2003). Evaluation Report: Tools Cluster Networking Meeting #1. Arizona.
- McFarlin, K. (n.d.). The Effects of Low Job Satisfaction. Retrieved April 24, 2018, from <http://smallbusiness.chron.com/effects-low-job-satisfaction-10721.html>
- Murnianita, F. B. (2012). Pengaruh Kepemimpinan Terhadap Employee Engagement pada PT PLN (Persero) Pusdiklat. Universitas Indonesia.
- Neuman, W. L. (2014). Social Research Methods: Qualitative and Quantitative Approaches. Relevance of social research (Vol. 8). <https://doi.org/10.2307/3211488>
- Northouse, P. G. (2010). Leadership: Theory and Practice. SAGE Publications.
- Nurjanah, R., Rofaida, R., & Suryana. (2016). Kepribadian Karyawan dan Budaya Organisasi: Faktor Determinan Keterikatan Karyawan. Jurnal Manajemen, XX, 310–324. <https://doi.org/10.24912/jm.v20i2.50>
- Pangkey, G. C. M., Pangemanan, S. S., & Rumokoy, F. S. (2017). Evaluating The Physical Environment at Sumoboo Restaurant and Dessert House by Using Importance and Performance Analysis (Ipa). EMBA Journal, 5(3), 4135–4145.
- PDDikti Kemenristekdikti. (2017). Statistik Pendidikan Tinggi. Kementerian Pengajian Tinggi (KPT), 194. Retrieved from [http://www.mohe.gov.my/web\\_statistik/](http://www.mohe.gov.my/web_statistik/)
- Powell, L. (2001). Conducting Hospital Employee Satisfaction Surveys. Mountains States Group, 3(June), 1–51. Retrieved from [http://journals.lww.com/jonajournal/Abstract/2001/04000/Factors\\_Influencing\\_Satisfaction\\_and\\_Anticipated.10.aspx](http://journals.lww.com/jonajournal/Abstract/2001/04000/Factors_Influencing_Satisfaction_and_Anticipated.10.aspx)

- Purcell, J., Kinnie, K., Hutchinson, S., Rayton, B., & Swart, J. (2003). *People and Performance: How people management impacts on organisational performance*,. London.
- Riadi, M. (2017). *Keterikatan Karyawan (Employee Engagement)*. Retrieved April 18, 2018, from <https://www.kajianpustaka.com/2017/12/keterikatan-karyawan-employee-engagement.html>
- Robbins, S. P., & Judge, T. A. (2013). *Organizational Behavior*. Prentice Hall (15th ed.). Pearson Education, Inc. <https://doi.org/10.12737/4477>
- Robinson, D., Perryman, S., & Hayday, S. (2004). *The Drivers of Employee Engagement*. Institute For Employment Studies.
- Rothbard, N. P. (2001). Enriching or depleting?The dynamics of engagement in work and family roles. *Administrative Science Quarterly*, 46, 655–684.
- Rothfelder, K., Ottenbacher, M. C., & Harrington, R. J. (2012). The impact of transformational, transactional and non-leadership styles on employee job satisfaction in the German hospitality industry. *Tourism and Hospitality Research*, 12(4), 201–214. <https://doi.org/10.1177/1467358413493636>
- Saks, A. M. (2006). Antecedents and consequences of employee engagement. *Journal of Managerial Psychology*, 21(7), 600–619. <https://doi.org/10.1108/02683940610690169>
- Salkind, N. (2010). Primary Data Source. In *Encyclopedia of Research Design*. 2455 Teller Road, Thousand Oaks California 91320 United States: SAGE Publications, Inc. <https://doi.org/10.4135/9781412961288.n333>
- Schaufeli, W. B., Salanova, M., Bakker, A. B., & Alez-rom, V. G. (2002). The Measurement of Engagement and Burnout : A Two Sample Confirmatory Factor. *Journal of Happiness Studies*, 71–92.
- Schermerhorn, J. R., Osborn, R. N., Uhl-Bien, M., & Hunt, J. G. (2011). *Organizational Behavior*. Wiley.

- Sekaran, & Bougie. (2013). *Research Methods For Business: A Skill-Building Approach*. Wiley (6th ed.). John Wiley & Sons, Inc. <https://doi.org/http://as.wiley.com/WileyCDA/WileyTitle/productCd-111994225X.html#>
- Siniscalchi, J. M., Beale, E. K., & Fortuna, A. (2008). Using Importance-Performance Analysis to Evaluate Training. *Performance Improvement*, 47(10), 30–35. <https://doi.org/10.1002/pfi.20037>
- Stevenson, A., Pearsall, J., & Hanks, P. (2010). *Oxford dictionary of English* (3rd ed.). New York Oxford University Press 2010.
- Sugiarsono, J. (2016). 10 Isu Strategis dalam Manajemen SDM. Retrieved April 18, 2018, from <https://swa.co.id/swa/trends/management/10-isu-strategis-dalam-manajemen-sdm>
- Sugiarto, I. (2012). Pengaruh Budaya Organisasi, Komitmen Organisasi, Dan Motivasi Kerja Terhadap Kepuasan Kerja Dan Kinerja Karyawan. *Jurnal Ekonomi Dan Keuangan*, 16(80), 473–486.
- Tabachnick, B. G., & Fidell, L. S. (2013). *Using Multivariate Statistics* (6th ed.). Pearson Education, Inc.
- Tharp, B. M. (2009). Defining “ Culture ” and “ Organizational Culture ”: From Anthropology to the Office. *Interpretation a Journal of Bible and Theology*, 1–5.
- Tzeng, G.-H., & Chang, H.-F. (2011). Applying Importance-Performance Analysis as a Service Quality Measure in Food Service Industry. *Journal of Technology Management & Innovation*, 6(3), 106–115. <https://doi.org/10.4067/S0718-27242011000300008>
- UNESCO. (2012). *Graduate Employability in Asia*. Organization.
- Von Glinow, M. A., & McShane, S. L. (2010). *Organizational Behavior* (5th ed.). New York: McGraw-Hill/Irwin. <https://doi.org/10.12737/4477>

Wagner, J. A., & Hollenbeck, J. R. (2014). *Organizational Behavior: Securing Competitive Advantage* (2nd ed.). New York: Routledge.

Wellins, R. S., Bernthal, P., & Phelps, M. (2015). *Employee Engagement : The Key To Realizing Competitive Advantage*.

Yukl, G. A. (2010). *Leadership in Organizations* (7th ed.). Prentice Hall.

Zikmund, W. G., Babin, B. J., Carr, J. C., & Griffin, M. (2010). *Business Research Methods*, 696.

Zikmund, W. G., Babin, B. J., Carr, J. C., & Griffin, M. (2013). *Business Research Methods*. Cengage Learning.